



SAN DIEGO STATE
UNIVERSITY

Rehabilitation Counseling Program
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San Diego State University
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April 5, 2017

Chukuka S. Enwemeka, Ph.D.
Provost and Senior Vice President
San Diego State University
Nominations for Outstanding Academic Advising Awards

Dear Dr. Enwemeka:

I am writing you in support of Ms. Holly Harris to receive the 2016-2017 Outstanding Academic Advising Award. Holly serves as the Academic Advisor for the San Diego State University (SDSU) Rehabilitation Counseling (RCP) Distance Program. This is a 60-unit, three-year program and administered via the College of Extended Studies. I have worked with Holly since August 2005, when I arrived to SDSU and began teaching classes in both the RCP's on-campus and distance programs.

Since August 2015, I have had the pleasure of working closely with Holly in my role as Coordinator of the RCP Distance Program. Holly has been instrumental in the development of the program's marketing, applicant screening, student selection, and curriculum development. Simply stated, the program would not exist without her involvement. Beyond these vital contributions, Holly monitors the academic progress and success of each and every student. This involves assisting students with completing assignments, exams, clinical training hours, and other program requirements.

Holly's deepest impacts involve her personal connection and involvement with our students. Our students present incredible diversity with regard to their race/ethnicity, disability, age, related work experience, and geographical location. Our current cohort includes students from California, Washington, Oregon, Nevada, North Dakota, Alaska, and the Commonwealth of the Northern Marianas Islands. Most students lack experience with distance education and many are years removed from their undergraduate education. Collectively, these student attributes present educational challenges for both students and faculty. Holly is highly skilled with her ability to find pedagogical solutions to instructional challenges, which involve countless hours of phone calls, emails, and research on best practice approaches. Holly's efforts do not end until she feels a student's needs have been fully met. Her diligence in this regard is unmatched.

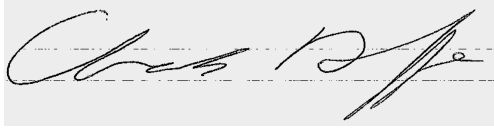
Further, Holly is someone students feel comfortable sharing personal challenges affecting their educational progress. Students have challenges related to such areas as work, family, financial, and health related stresses. Sometimes students

are searching for solutions and sometimes simply to vent. In both capacities Holly is the key person on our staff they turn to because of the trust she has established with our students.

In summary, I can think of no better person for the Outstanding Academic Advising Award than Holly Harris.

If you have any questions, I would be happy to speak with you. I can be reached at 619-594-6921.

Sincerely,

A handwritten signature in black ink on a light gray background. The signature is cursive and appears to read "Charles D. Degeneffe".

Charles Edmund Degeneffe, Ph.D., MSSW, CRC
Professor and Coordinator
Rehabilitation Counseling Program
San Diego State University